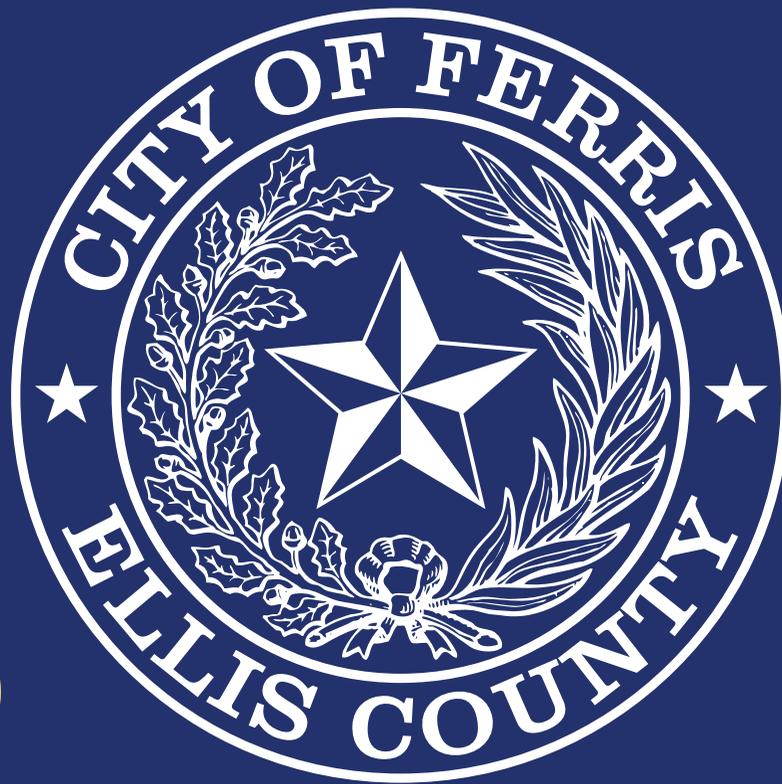


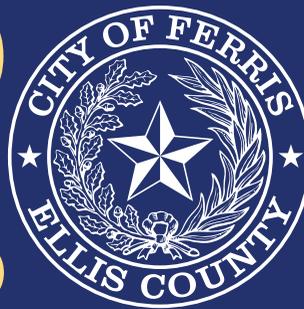
**20  
X  
25**



**20 MAJOR INITIATIVES ACHIEVED BY 2025**

# OUR VISION

20  
X  
25



20 MAJOR INITIATIVES ACHIEVED BY 2025

Develop a **VIBRANT REGIONAL ECONOMY.**

**SAFE** and **BEAUTIFUL** neighborhoods.

Exceptional **RECREATIONAL, CULTURAL**  
and **EDUCATIONAL** opportunities.

All powered by a

**HIGH PERFORMING GOVERNMENT**

# GOAL N°1

20  
X  
25



20 MAJOR INITIATIVES ACHIEVED BY 2025

## Cultivate an environment conducive to strong, **SUSTAINABLE ECONOMIC GROWTH**

- 1.1 Stabilize and expand Ferris's tax base
- 1.2 Enhance visitor revenue opportunities
- 1.3 Maximize venue efficiencies through revenue growth and control
- 1.4 Establish and grow the core "business" of Ferris
- 1.5 Stimulate economic growth through infrastructure integration
- 1.6 Provide business-friendly permitting and inspection processes
- 1.7 Identify and develop plans for areas of reinvestment and local partnership



# GOAL N°2

20  
X  
25



20 MAJOR INITIATIVES ACHIEVED BY 2025

## Set the standard for a **SAFE AND SECURE CITY**

- 2.1 Increase public safety operational efficiency
- 2.2 Gain standing as North Texas top safest cities
- 2.3 Strengthen community involvement in resident safety
- 2.4 Improve motorist safety and traffic management solutions
- 2.5 Take proactive approaches to prevent fire/medical incidents and lower regional risk
- 2.6 Enforce Municipal Court orders
- 2.7 Maximize Municipal Court efficiency and enhance customer experience
- 2.8 Implement effective code enforcement strategies to reduce nuisances, enhance visual appearance and improve overall health and safety
- 2.9 Promote building safety

# GOAL N°3

20  
X  
25



20 MAJOR INITIATIVES ACHIEVED BY 2025

## Promote the **VISUAL IMAGE** of **FERRIS**

- 3.1** Improve the visual impression of the community ("gateways", to and from North Texas corridors, intersections and park land
- 3.2** Set one standard for infrastructure across the City
- 3.3** Establish a brand that celebrates and promotes Ferris's unique identity and offerings



# GOAL N°4

20  
X  
25



20 MAJOR INITIATIVES ACHIEVED BY 2025

## Enhance Ferris' quality of life through **RECREATIONAL, CULTURAL** and **EDUCATIONAL ENVIRONMENTS**

- 4.1** Deliver bond projects impacting quality of life across the city in a timely, efficient manner
- 4.2** Create innovative recreational, educational and cultural programs
- 4.3** Establish technical criteria for improved 'Quality of Life'

# GOAL N°5

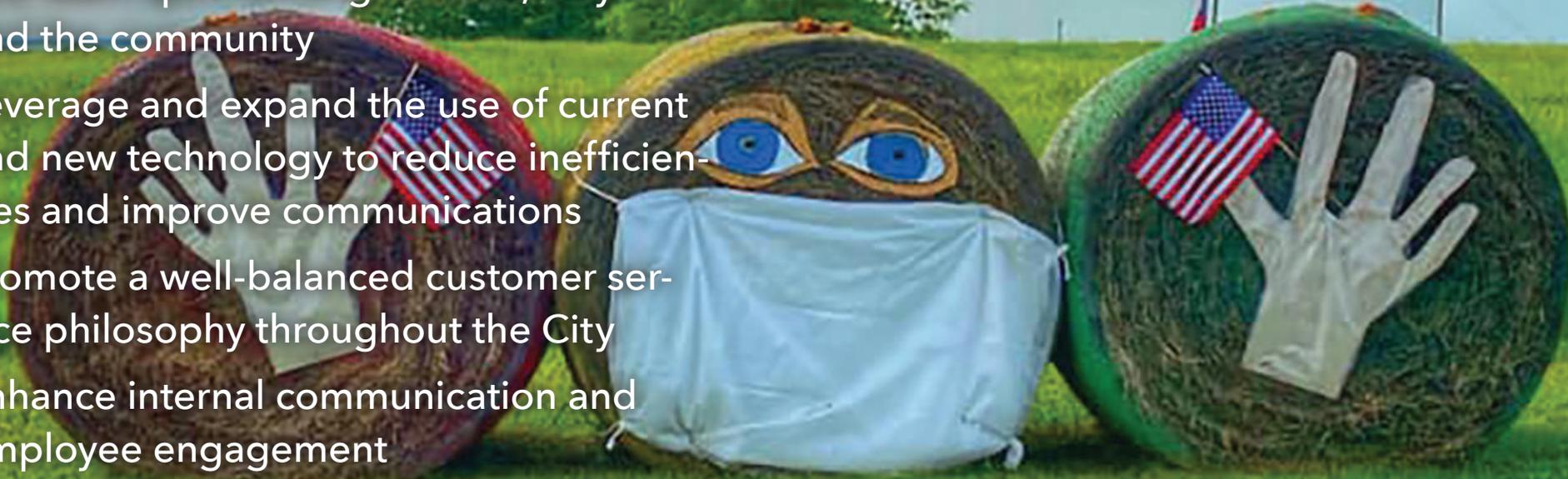
20  
X  
25



20 MAJOR INITIATIVES ACHIEVED BY 2025

## Promote transparent and consistent **COMMUNICATION** amongst all members of the community

- 5.1 Set a climate of respect, collaboration and team spirit among Council, City staff and the community
- 5.2 Leverage and expand the use of current and new technology to reduce inefficiencies and improve communications
- 5.3 Promote a well-balanced customer service philosophy throughout the City
- 5.4 Enhance internal communication and employee engagement
- 5.5 Strengthen messaging opportunities through media outlets and proactive community outreach



# GOAL N°6

20  
X  
25



20 MAJOR INITIATIVES ACHIEVED BY 2025

## Set the standard for **SOUND GOVERNANCE** and **FISCAL MANAGEMENT**

- 6.1: Recruit and retain a skilled and diverse workforce
- 6.2: Implement employee benefits and services that promote financial security for the city
- 6.3: Implement programs to reduce city (organizational) risk
- 6.4: Implement leading-edge practices for achieving quality and performance excellence
- 6.5: Deliver services timely and effectively with focus on continuous improvement
- 6.6: Ensure continued financial stability and accountability through sound financial management, budgeting and reporting
- 6.7: Deliver effective and efficient processes to maximize value in obtaining goods and services
- 6.8: Support transparent and inclusive government
- 6.9: Maximize Municipal Court efficiency and enhance customer service through technology
- 6.10: Enhance the quality of decision making (with employees, developers, etc.) with representation (legal and technical expertise) and support
- 6.11: Provide efficient and effective services to taxpayers
- 6.12: Maintain systems integrity, compliance and business continuity

# GOAL N°7

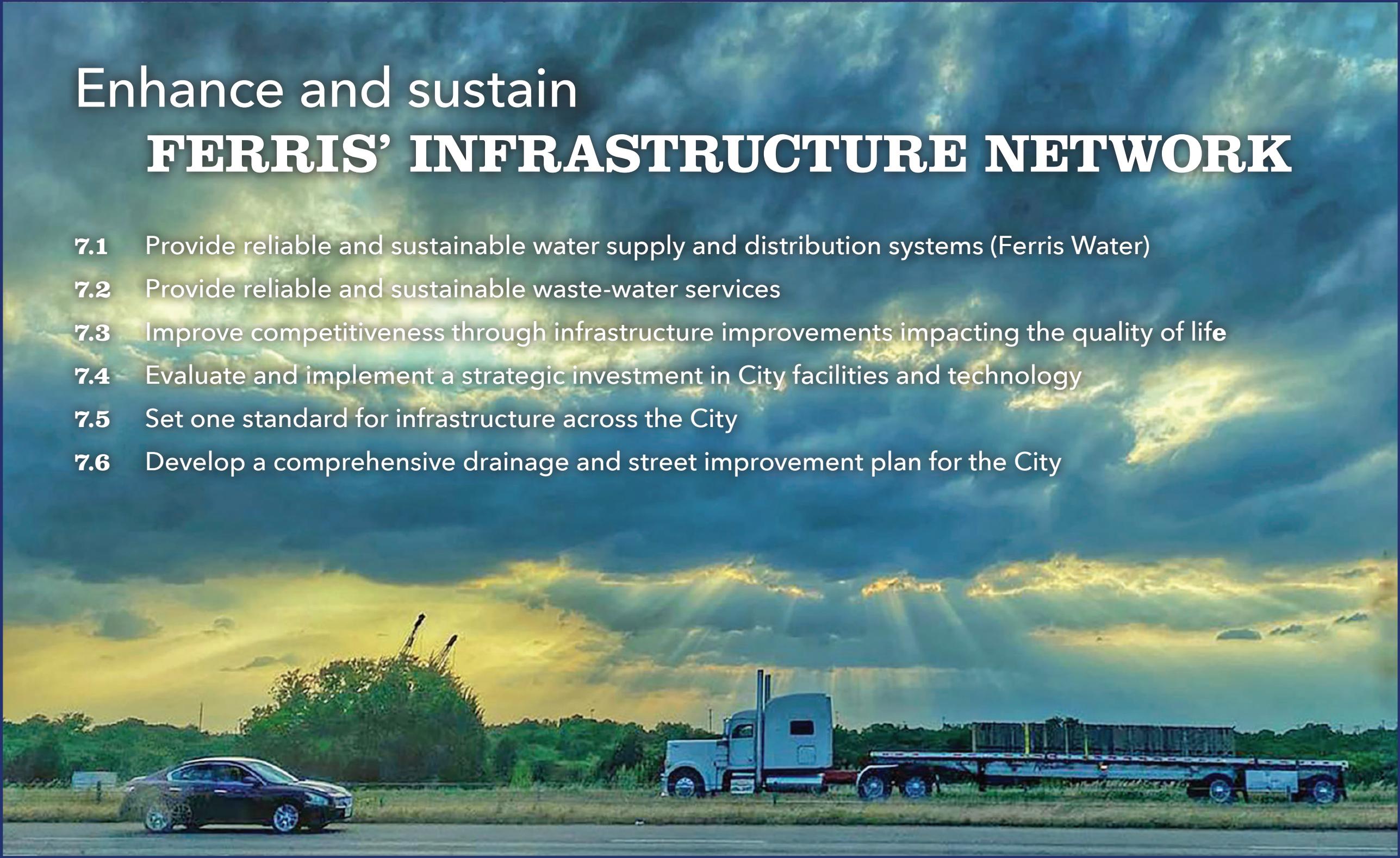
20  
X  
25



20 MAJOR INITIATIVES ACHIEVED BY 2025

## Enhance and sustain **FERRIS' INFRASTRUCTURE NETWORK**

- 7.1 Provide reliable and sustainable water supply and distribution systems (Ferris Water)
- 7.2 Provide reliable and sustainable waste-water services
- 7.3 Improve competitiveness through infrastructure improvements impacting the quality of life
- 7.4 Evaluate and implement a strategic investment in City facilities and technology
- 7.5 Set one standard for infrastructure across the City
- 7.6 Develop a comprehensive drainage and street improvement plan for the City



# GOAL N°8

20  
X  
25



20 MAJOR INITIATIVES ACHIEVED BY 2025

## Nurture and promote a **HEALTHY, SUSTAINABLE COMMUNITY**

- 8.1:** Deliver prevention, intervention, and mobilization services to promote a healthy, productive, and safe community
- 8.2:** Stabilize neighborhoods through community improvements and involvement
- 8.3:** Enhance animal services to ensure Ferris's pets are provided a safe and healthy environment
- 8.4:** Reduce operational (City facilities and assets) energy consumption
- 8.5:** Improve community resilience through education, outreach and implement resilience strategy

